



Purpose

The reason we exist

Creating Australia's healthiest rural community

wdhs Strategy

Western District Health Service 2022 - 2025

This strategy acknowledges the Gunditjmarra as traditional custodians of the lands on which we operate, and pays respects to elders, past, present and emerging



Mission

What we do

We enable physical, social and community wellbeing through:

- Building awareness of health and preventing ill-health
- Providing highest quality, safe and contemporary service
- Leading and supporting our communities



Priority 1: Transforming rural health

Our communities are enabled to be the healthiest they can be, reducing the need for high-intensity, high-cost interventions

Outcomes

1. Our role in contributing to building the fabric of our communities is supported and recognised
2. Serious illnesses are avoided wherever possible through investments in prevention and early intervention
3. We are recognised as lead agents in system-wide health and wellbeing improvements

What we want to see

Community health status improved

Priority 2: Services improving the experience of care

Our customers get the personalised, integrated and seamless services they require, as soon as they need them, in ways that work best for them

Outcomes

1. Personalised care recognises specific needs and preferences
2. Accessible and seamless care within and outside WDHS
3. Highest quality care evidenced by clinical outcomes and customer satisfaction

What we want to see

- Satisfaction and reputation
- Accessible services
- Service outcomes and highest quality

Priority 3: Exemplary, motivated teams

A fit-for-purpose workforce where employees love coming to work

Outcomes

1. Highly capable employees enjoy a positive and safe employee experience
2. Our workforce optimised for future models of care and scale of demand

What we want to see

Healthy Workforce

Priority 4: Investing in our communities' future

Attract investment in facilities and services to ensure the health service continues to be a central part of our communities' lives

Outcomes

1. First class care and support enabled by locally available infrastructure and services
2. Future proof operations and build confidence by enabling new and existing commercial and public funding streams
3. Our service delivery is technologically enabled

What we want to see

Financial, operational and environmental sustainability