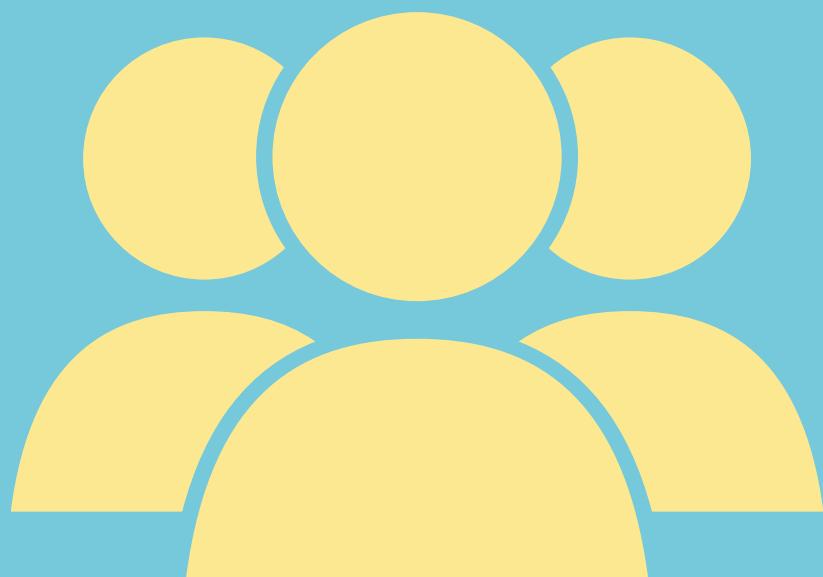
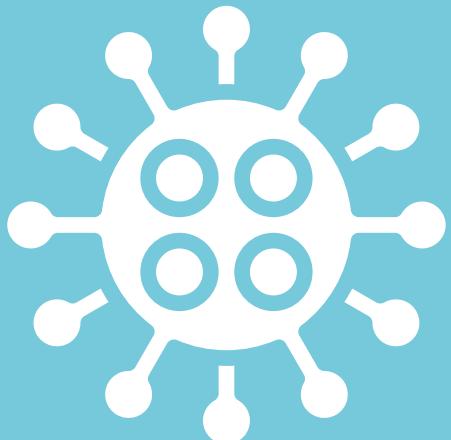


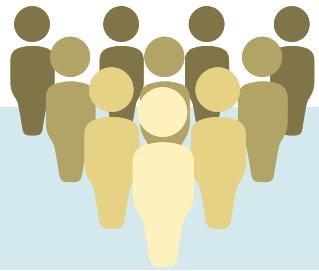
JULY 2021



COVID-19 COMMUNITY IMPACT SURVEY



INITIAL & FINAL IMPACT SURVEY RESULTS



INTRODUCTION

Initial Survey August 2020

- Initial data collection
543 surveys completed

Final Survey February 2021

- Final Data collection
110 surveys completed

DEMOGRAPHICS

August 2020

GENDER

- 80% Female
- 19% Male
- 1% Other / prefer not to say

AGE

- 5% - 18 to 24
- 12% - 25 to 34
- 20% - 35 to 44
- 26% - 45 to 54
- 23% - 55 to 64
- 11% - 65 to 74
- 3% - 75 and over

February 2021

GENDER

- 80% Female
- 20% Male

AGE

- 1% - 18 to 24
- 1% - 25 to 34
- 15% - 35 to 44
- 28% - 45 to 54
- 34% - 55 to 64
- 15% - 65 to 74
- 6% - 75 and over

TOP CONCERNS



August 2020

1. Family and friends
2. Uncertainty about the future
3. Mental and emotional health
4. Becoming infected
5. Economic / financial

February 2021

1. Uncertainty about the future
2. Mental and emotional health
3. Economic / financial
4. Infecting others
5. Family and friends



MENTAL & PHYSICAL WELLBEING



People who rated their mental health as fair to poor

49%

32%

People who rated their physical wellbeing as fair to poor

33%

30%



Respondents rated their mental health as of higher concern than their physical health during this time

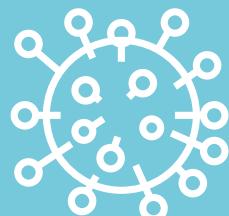
ANXIETY & FEAR

**71%****65%**

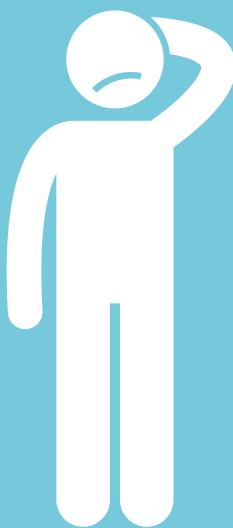
people are worried about making a full recovery if they become infected

55%**37%**

people were worried about getting infected



There are still high levels of concern and uncertainty over the chances of recovery if infected with COVID-19, with an additional 25% providing a neutral response in the final survey

**65%****68%**

people are maintaining virtual contact with family and friends

80%**77%**

people have someone to speak to during this time

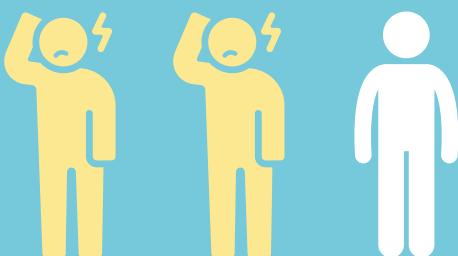


STRESS



65%

47%



people have a stress rating of 7 out of 10 or more

You were more likely to score a high stress rating if you were:

- Female between the ages of 35 - 44 - initially survey
- Female between the age 55 - 64 - final survey
- A stay at home parent
- Working in the accommodation or hospitality sectors (8+ out of 10 stress rating down to 4 out of 10 at final survey)



In contrast, retirees scored their stress at an average of 4.9 out of 10

59%

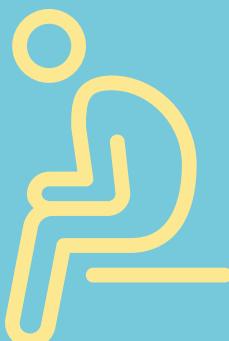
67%

people were regularly engaging in self-care activities



The top 5 activities combatting feelings of stress were exercise, home projects, reading, watching TV and gardening

ISOLATION

**53%****45%****people felt lonely**

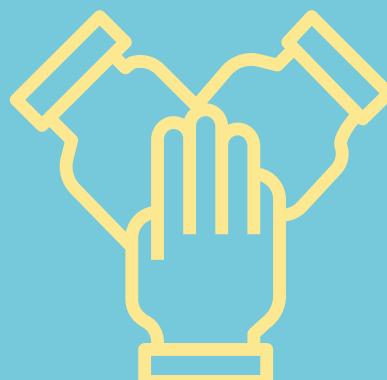
Initially young people were feeling more lonely than older people, with more than 60% of 18-34 years old's experiencing loneliness where in the final survey the lonely group was 35 - 44 year old group in final survey

**82%****63%**

people reported feeling more socially isolated than before the pandemic

**SPORT****VOLUNTEERING****COMMUNITY GROUP ACTIVITIES**

were the most common activities that people were unable to engage in due to COVID-19



58% initially compared to 55% at the final survey were concerned, or somewhat concerned, about becoming socially isolated

EMPLOYMENT AND INCOME

**72%****70%**

people have secure ongoing employment

90%**90%**

people continue to be worried about the impact of COVID-19 on the economy



2 in 5 people (39%) are either fully or partially working from home

9% felt their job is at risk because of COVID-19



Initially 30% of respondents reported they had been personally financially impacted, which has now reduced to 10% in the final survey.

This increases to 60% for casual workers and those working in the accommodation and food services sectors initially and has gone down to 50% in final survey

57%**50%**

of people were spending less

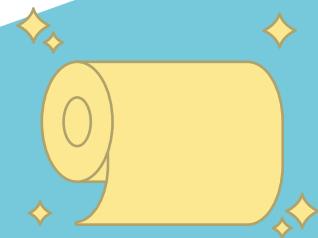
24%**15%**

people are not confident they can continue providing for their family

Initially 6% of people said they were unable to continue providing for their family as a result of COVID-19 compared to only 1% at the final survey



ACCESS TO BASIC NEEDS & SERVICES

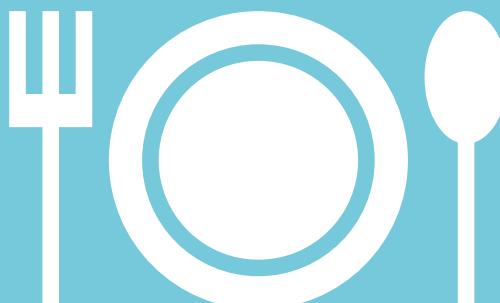
**76%****80%**

people disagree with the need to stock up or bulk buy

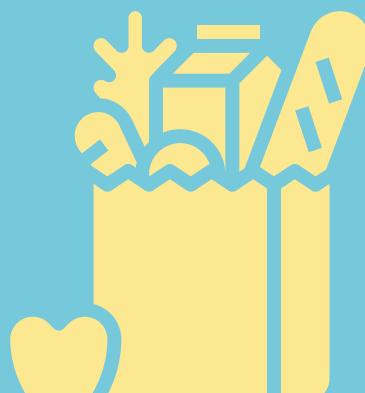
83%**90%**

people feel they:

- can afford to buy food and supplies



- are confident they will not run out of food or supplies in the future



- are confident they can continue to access basic utilities and services



SENSE OF COMMUNITY & SAFETY

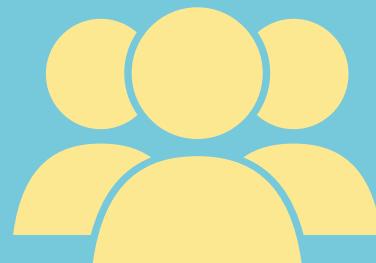
**57%****46%**

of people believe that social distancing has had a negative effect on their community

15%**2%**

of people do not feel safe going out

Young people and retail workers are more likely to feel unsafe at this time

**96%****98%**

of people want to keep supporting their local businesses

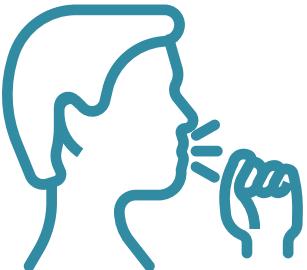
**24%****9%**

people felt that vulnerable people were not being well supported

**65%****72%**

people think the community has banded together during this time

SYMPTOMS & TESTING

**31%****32%**

people (or members of their household) have experienced symptoms

**60%****64%**

people (or members of their household) have previously been tested



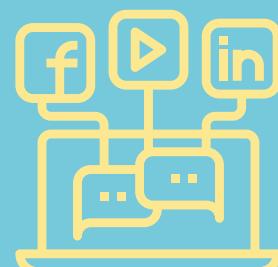
KNOWLEDGE

**99%****99%**

of people felt informed about guidelines/regulations and about what to do if they receive a positive test result



The most common information sources were:

TV**OFFICIAL GOVERNMENT SOURCES****SOCIAL MEDIA****ONLINE NEWS****100%****100%**

people felt informed about symptoms and about what they need to do to prevent catching the virus

94%**100%**

of people were confident they had access to accurate information about when to get tested and when to self-isolate

WDHS COVID-19 RESPONSE



Rating the WDHS response:

89%

98%

people:

- rated the WDHS response as good or excellent

88%

94%

- felt safe or somewhat safe accessing WDHS services

61%

28%

5%

1%

5%

64%

34%

0%

0%

2%

Excellent

Good

Fair

Poor

Did not know

9%

5%

did not have a need to access WDHS services and the safety question did not apply

