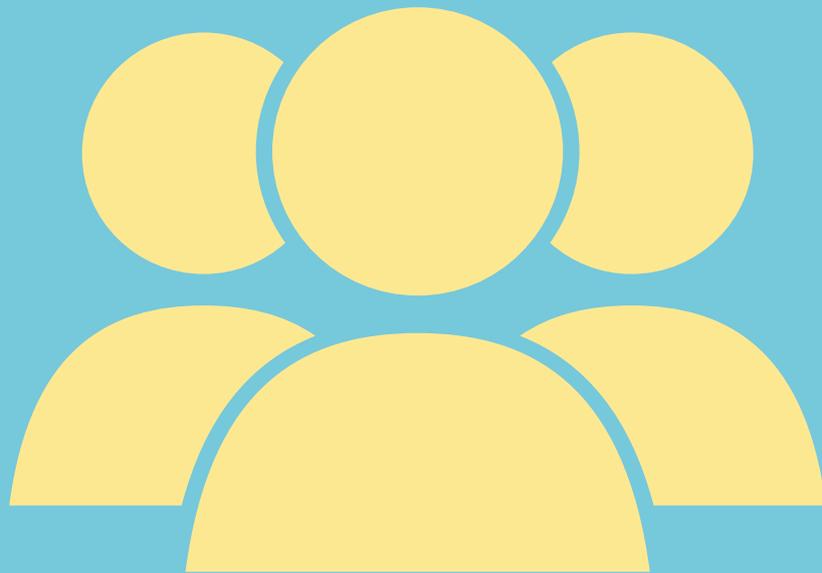
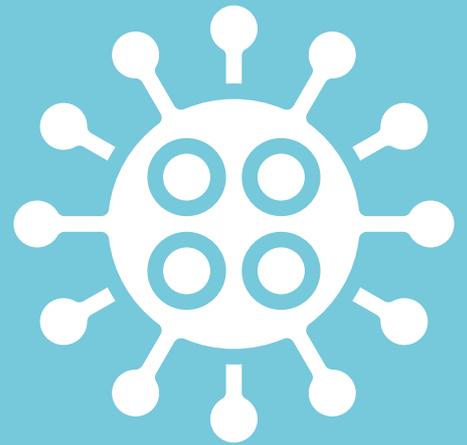


AUGUST 2020

COVID-19 COMMUNITY IMPACT SURVEY



INITIAL IMPACT SURVEY

INTRODUCTION

- 650 people registered
- Initial data collection - 543 surveys completed

DEMOGRAPHICS

GENDER

- 80% Female
- 19% Male
- 1% Other / prefer not to say

AGE

- 5% - 18 to 24
- 12% - 25 to 34
- 20% - 35 to 44
- 26% - 45 to 54
- 23% - 55 to 64
- 11% - 65 to 74
- 3% - 75 and over



TOP CONCERNS



1. Family and friends

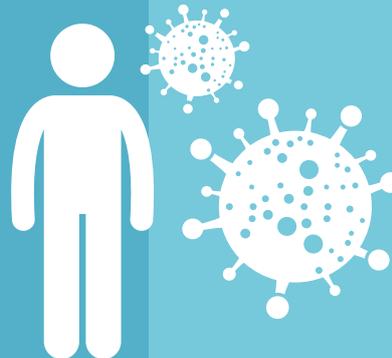


2. Uncertainty about the future

3. Mental and emotional health



4. Becoming infected



5. Economic / financial

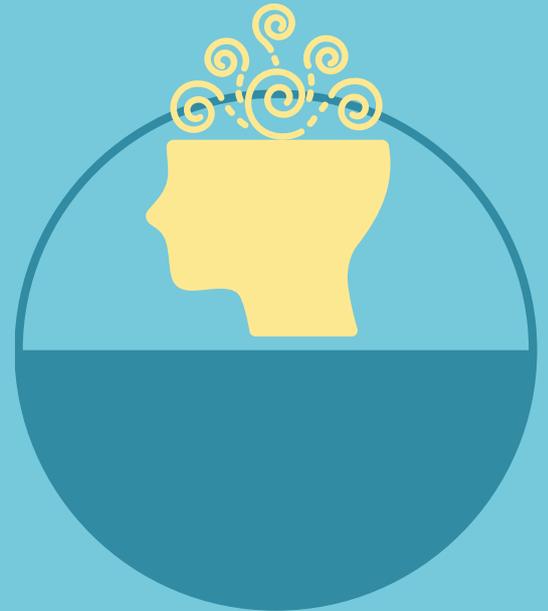


MENTAL & PHYSICAL WELLBEING



1 in 2

people (49%) rated their mental health as fair to poor



1 in 3

people (33%) rated their physical wellbeing as fair to poor



Respondents rated their mental health as of higher concern than their physical health during this time

ANXIETY & FEAR

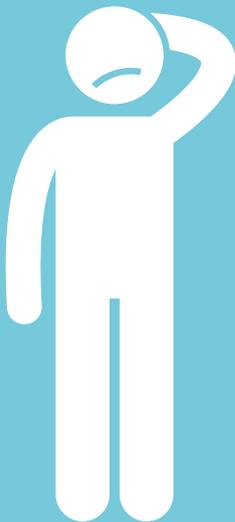
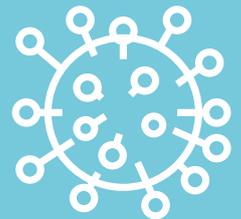


1 in 2

people (55%) were worried about getting infected

2 in 5

people are worried about making a full recovery if they become infected



There were high levels of concern and uncertainty over the chances of recovery if infected with COVID-19, with an additional 30% providing a neutral response

2 in 3

people (65%) are maintaining virtual contact with family and friends

4 in 5

people have someone to speak to during this time

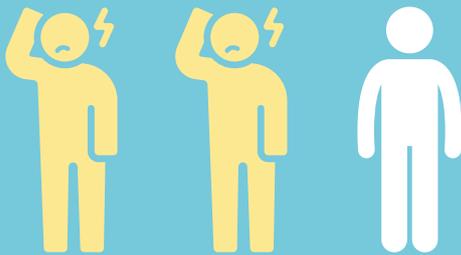


STRESS



2 in 3

people (65%) have a stress rating of 7 out of 10 or more



You were more likely to score a high stress rating if you were:

- Female between the ages of 35 - 44



- A stay at home parent

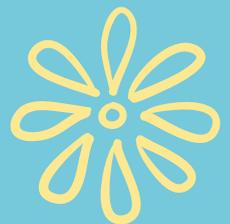
- Working in the accommodation or hospitality sectors (8+ out of 10 stress rating)



In contrast, retirees scored their stress at an average of 4.9 out of 10

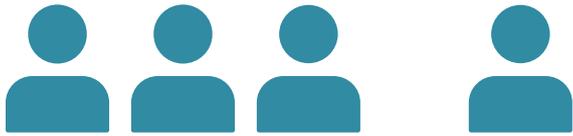
3 in 5

people were regularly engaging in self-care activities



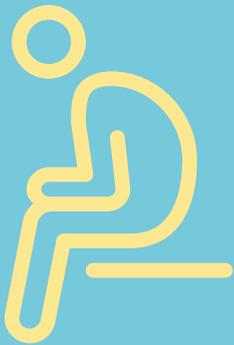
The top 3 activities combatting feelings of stress were exercise, home projects and gardening

ISOLATION



1 in 2

people (53%) felt lonely



Young people were feeling more lonely than older people, with more than 60% of 18-34 years olds experiencing loneliness compared to 50% of those aged over 45 years



4 in 5

people (82%) reported feeling more socially isolated than before the pandemic

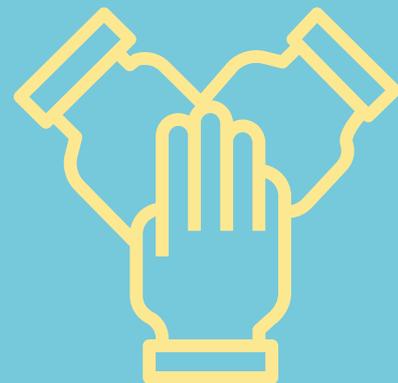


SPORT AND COMMUNITY GROUP ACTIVITIES

were the most common activities that people were unable to engage in due to COVID-19



58% were concerned, or somewhat concerned, about becoming socially isolated



EMPLOYMENT AND INCOME



7 in 10

people (72%) have secure ongoing employment



9 in 10

people are worried about the impact of COVID-19 on the economy



2 in 5 people (39%) are either fully or partially working from home

9% felt their job is at risk because of COVID-19

30% of respondents reported they had been personally financially impacted. This increases to 60% for casual workers and those working in the accommodation and food services sectors

57%

of people were spending less



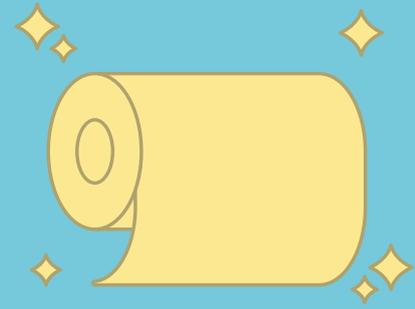
1 in 4



people (24%) are not confident they can continue providing for their family

6% of people said they were unable to continue providing for their family as a result of COVID-19

ACCESS TO BASIC NEEDS & SERVICES



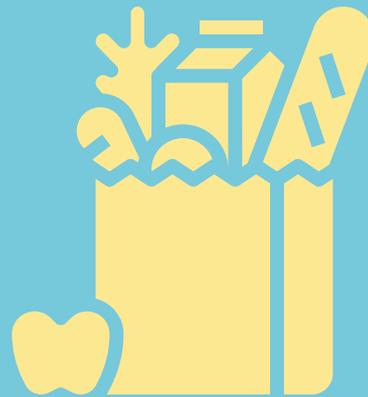
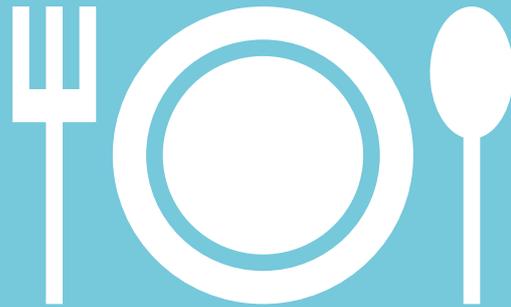
3 in 4

people (76%) disagree with the need to stock up or bulk buy

9 in 10

people feel they:

- can afford to buy food and supplies
- are confident they will not run out of food or supplies in the future
- are confident they can continue to access basic utilities and services



SENSE OF COMMUNITY & SAFETY



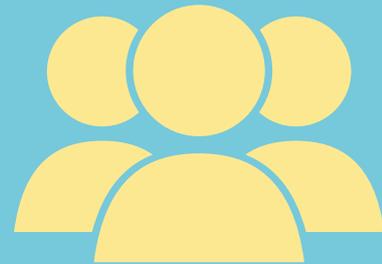
57%

of people believe that social distancing has had a negative effect on their community

15%

of people do not feel safe going out

Young people and retail workers are more likely to feel unsafe at this time



96%

of people want to keep supporting their local businesses

1 in 4

people (24%) felt that vulnerable people were not being well supported

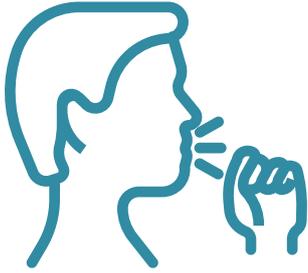


2 in 3

people (65%) think the community has banded together during this time



SYMPTOMS & TESTING



31%

people (or members of their household) have experienced symptoms



3 in 5

people (or members of their household) have previously been tested



KNOWLEDGE



100%

people felt informed about symptoms and about what they need to do to prevent catching the virus

99%



of people felt informed about guidelines/regulations and about what to do if they receive a positive test result

94%

of people were confident they had access to accurate information about when to get tested and when to self-isolate



The most common information sources were:

TV



SOCIAL MEDIA



ONLINE NEWS



WDHS COVID-19 RESPONSE



Rating the WDHS response:

9 in 10



people:

- rated the WDHS response as good or excellent
- felt safe or somewhat safe accessing WDHS services

9%

did not have a need to access WDHS services and the safety question did not apply

61%

Excellent

28%

Good

5%

Fair

1%

Poor

5%

Did not know

