



**Hamilton Community  
Transport Coordinator  
Telephone: (03) 5551 8284**

# **Hamilton Community Transport Service**

*Western District Health Service incorporating:*

Coleraine District Health Service  
Frances Hewett Community Centre  
Grange Residential Care Service  
The Birches Residential Care  
Hamilton Base Hospital  
Penshurst & District Health Service  
Youth Services  
Merino Community Health Centre  
National Centre for Farmer Health

PO Box 283  
Hamilton VIC 3300  
Ph: (03) 5551 8222  
Fax: (03) 5571 9584  
Email: [ceo@wdhs.net](mailto:ceo@wdhs.net)  
Internet: [www.wdhs.net](http://www.wdhs.net)

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## Eligible users of the service include:

- People who cannot use conventional public transport (aged persons, those with physical, sensory or intellectual disabilities)
- Carers, family and friends who accompany users
- People who are economically disadvantaged or geographically isolated
- Transport disadvantaged people wishing to attend group activities

## Transport can be provided for:

- Door to door service by volunteer drivers
- Medical and therapy appointments and access to Community Health Services
- Admissions and discharges
- Visits to friends, relatives, social activities or shopping centres

## Who can access the service?

- Any member of the public can contact the service without referral
- Any service provider can contact the service on behalf of a client

## Thinking of volunteering as a Community Transport driver?

- The program relies on the invaluable help by volunteer drivers. Without their support we would not be able to provide the service to our community
- The service provides information, support and training to volunteers who wish to participate

## What is the cost to clients?

- The service is partially subsidised by the State Government and WDHS but also relies on contributions from clients and the public.
- If you would like to support the Hamilton Community Transport Service by making a financial contribution, please send your donation to:

**Community Liaison Department**

**Western District Health Service**

**PO Box 283**

**Hamilton Vic 3300**

## How to make transport bookings:

- Phone the Hamilton Community Transport Coordinator on 5551 8284
- Provide your name, phone number, destination and the dates and times of the appointments or activities
- Please provide at least three working days notice
- The Coordinator will contact you to advise whether your request can be met
- If we can assist you the Coordinator will advise you of an appropriate fee for your journey
- The service works on a first in first served basis
- Clients 65 years and older may require a “My Aged Care” referral

## Transport will not be provided if:

- You have other transport available
- You require transport to an appointment while an inpatient of a hospital
- You should be transported by ambulance
- You are in poor health and require medical supervision
- You require an escort and none has been provided
- You are able to access transport through the Department of Veterans Affairs