



**Hamilton Community
Transport Coordinator
Telephone: (03) 5551 8284**

Hamilton Community Transport Service

Western District Health Service incorporating:

Coleraine District Health Service
Frances Hewett Community Centre
Grange Residential Care Service
The Birches Residential Care
Hamilton Base Hospital
Penshurst & District Health Service
Youth Services
Merino Community Health Centre
National Centre for Farmer Health

PO Box 283
Hamilton VIC 3300
Ph: (03) 5551 8222
Fax: (03) 5571 9584
Email: ceo@wdhs.net
Internet: www.wdhs.net

www.wdhs.net

Eligible users of the service include:

- People who cannot use conventional public transport (aged persons, those with physical, sensory or intellectual disabilities)
- Carers, family and friends who accompany users
- People who are economically disadvantaged or geographically isolated
- Transport disadvantaged people wishing to attend group activities

Transport can be provided for:

- Door to door service by volunteer drivers
- Medical and therapy appointments and access to Community Health Services
- Admissions and discharges
- Visits to friends, relatives, social activities or shopping centres

Who can access the service?

- Any member of the public can contact the service without referral
- Any service provider can contact the service on behalf of a client

Thinking of volunteering as a Community Transport driver?

- The program relies on the invaluable help by volunteer drivers. Without their support we would not be able to provide the service to our community
- The service provides information, support and training to volunteers who wish to participate

What is the cost to clients?

- The service is partially subsidised by the State Government and WDHS but also relies on contributions from clients and the public.
- If you would like to support the Hamilton Community Transport Service by making a financial contribution, please send your donation to:

Community Liaison Department

Western District Health Service

PO Box 283

Hamilton Vic 3300

How to make transport bookings:

- Phone the Hamilton Community Transport Coordinator on 5551 8284
- Provide your name, phone number, destination and the dates and times of the appointments or activities
- Please provide at least three working days notice
- The Coordinator will contact you to advise whether your request can be met
- If we can assist you the Coordinator will advise you of an appropriate fee for your journey
- The service works on a first in first served basis

Transport will not be provided if:

- You have other transport available
- You require transport to an appointment while an inpatient of a hospital
- You should be transported by ambulance
- You are in poor health and require medical supervision
- You require an escort and none has been provided
- You are able to access transport through the Department of Veterans Affairs